



Indiana Standardbred Association

HEALTH CARE CENTER

CHANGE IN MEDICATION POLICY

As you may know, since the opening of the ISA Healthcare Center, we have used Wellspring Pharmacy to provide prescription medications. Unfortunately, we were recently informed that Wellspring Pharmacy has permanently closed. This closure and the expense associated with providing these medications has led to the need to make changes in the way prescriptions are handled at the ISA Healthcare Center. Moving forward, there will be two options to obtain medications as a result of visiting the Healthcare Center.

1. Medication from the ISA Healthcare Center

Select generic medications are able to be provided directly from the ISA Healthcare Center. These will continue to be provided at no cost to patients of the Healthcare Center so long as they are being seen at the clinic for the condition requiring a medication. The process for requesting and picking up prescription medications at the ISA Healthcare Center is attached.

2. Medication from the Pharmacy of your choice

If the medication that you need is not provided at the Healthcare Center, our staff can have your prescription sent to the pharmacy of your choice at your expense. ***The ISA will NOT cover the cost of medications not provided at the ISA Healthcare Center*** Just let the staff know what pharmacy and location are most convenient for you to pick up your medications and the staff will take care of the rest. Please remember, you must be seen at the ISA Healthcare Center for the condition being treated in order to receive a prescription. Also, due to the volume of patients and prescriptions being processed by clinic staff, please allow time for the staff to process your request.

We are very concerned about the health of our membership and regret that this change may place an added financial burden on some members. For any eligible ISA member who is experiencing difficulty affording their medications, a referral can be made to a Medication Assistance Coordinator. This service is provided by the Community Health Network and is **FREE** for eligible ISA members. The Medication Assistance Coordinator will work with each member to see if they qualify for programs from drug manufacturers for free or reduced cost medications. They can also help members find pharmacies that offer discounts or may be able to recommend less expensive medication alternatives. If you believe a medication assistance coordinator would be of benefit to you, please ask the Healthcare Center staff for a referral.

To assist with the additional needs of members during this time, the Healthcare Center is now open on Tuesday's and Thursday's 8:30 am – 4:30 pm through the beginning of the meet.



Select generic medications and refills are available at the Indiana Standardbred Association Healthcare Center

*To qualify for approved generic medications at no cost, you will need to schedule an appointment to establish patient care at the ISA Healthcare Center

and

*You will need to be seen at the ISA Healthcare Center for the condition(s) requiring medications

30 or 90 day
Refills available
FREE!

For questions,
call the clinic at:
317-621-1230

REFILL INSTRUCTIONS
48-hour Notice Required

To request a refill, please call 317-621-1230 when you have 1 week of medication remaining and leave the following information on the voicemail. Please remember – in order to pick up your medication at the Healthcare Center, your prescription must be on the list of medications available at the Healthcare Center and the staff need at least 48 hours notice to have your medication ready for pick-up:

- ◆ Patient Name
- ◆ Patient Date of Birth
- ◆ Call back phone number
- ◆ Name and strength of medication

Picking up a prescription:

- ◆ Simply visit the Healthcare Center to sign for and pick up your prescription